

The Senior Medicare Patrol is.....

LOOKING OUT FOR YOU

DATE: 11/1/15

2015-11

**SUBJECT: Electronic Medicare Summary Notice (eMSN)
A New Fraud-Fighting Tool**

As of October 1, 2015, people with Original Medicare may choose to receive an electronic Medicare Summary Notice (eMSN) instead of a paper MSN.

How is this good for you?

- You get information about your claims **faster**. eMSNs come out **monthly**. Paper MSNs are quarterly.
- You can see your claims anytime and **anywhere** you can hook up to the internet. Just sign into MyMedicare.gov with your chosen username and password.
- Your eMSNs won't get lost in the mail or stolen out of your mailbox.
- The eMSNs will give more details about your claims than what's shown in the MyMedicare.gov claims information tables. This will help Medicare Customer Service Representatives and Senior Medicare Patrol (SMP) counselors give you better service.

How is this good for Medicare?

- Being able to check your claims faster means you can spot billing errors sooner and report possible fraud earlier. Medicare can act quicker to correct errors, stop payment, identify suspicious activity and go after the bad guys.
- eMSNs are a money saver. If just 7% of people with Medicare sign up for eMSN, the federal government expects to save up to \$44 million over 5 years.



WHAT YOU SHOULD DO:

- **PROTECT** your personal information. Sign up for eMSN. If you have access to the internet, go to <https://www.medicare.gov/forms-help-and-resources/e-delivery.html>. Or call 1-800-MEDICARE (1-800-633-4227).
- **DETECT** billing errors and possible fraud or abuse. Check your eMSNs monthly.
- **REPORT** billing errors and suspicious activity to the Senior Medicare Patrol (SMP). Call (808) 586-7281 or 1-800-296-9422 or visit <http://smphawaii.org>.

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