

## Who We Are . . .

The **Senior Medicare Patrol** is a program of the U.S. Administration for Community Living that recruits and trains retired professionals to educate seniors to **Protect** themselves from, **Detect**, and **Report** Medicare billing errors, ID theft, scams and fraud. Hawaii's SMP was established in 1997 and is sponsored by the Executive Office on Aging, Department of Health, State of Hawaii.

## Who Funds SMP . . .

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## Empowering Seniors to Protect Themselves and Their Loved Ones from Medicare Fraud and Protect Medicare for Future Generations



**Senior Medicare Patrol (SMP Hawaii)**

**Executive Office on Aging**

**State of Hawaii**

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**5 Easy Steps to  
MyMedicare.gov**



# Your private, secure account on MyMedicare.gov in 5 easy steps

*When you first join Medicare, you automatically will get instructions and a password from Medicare by email or U.S. Postal Mail. If you already have Medicare, here's how to set up your account on MyMedicare.gov to see your Medicare claims 24 hours a day, seven days a week, anywhere in the world where you can get on the internet.*

- 1. Go to [www.MyMedicare.gov](http://www.MyMedicare.gov).**
- 2. Click on "Create an account."**
- 3. Fill out the Registration form.**
- 4. Create your username and password.**  
**(Medicare will send you a confirmation letter or email.)**
- 5. Sign in with your username and password.**

That's it! When you sign in, your unique username and password will open the door to your personal Medicare account. You will be able to see:

- **Who billed Medicare under your Medicare number**
- **Dates and services, supplies, and equipment billed**
- **Maximum amount you may be billed**
- **Billing errors, such as charges for cancelled office visits, wrong type of service, or equipment you did not get**
- **Signs you may be a victim of Identity Theft**

Now, you can check your account **any time, any day**.

And if you see billing errors, the Senior Medicare Patrol (SMP Hawaii) will help you correct the mistakes. Call us at (808) 586-7281 or 1-800-296-9422, toll free.

